2015 Youth Jobs+ Report

# BUILDING SAN FRANCISCO'S NEXT GENERATION WORKFORCE



















# SAN FRANCISCO YOUTH JOBS+

# IMAGINING A BRIGHTER FUTURE FOR SAN FRANCISCO YOUTH.

In 2012, President Obama issued a challenge to businesses, nonprofits and government: work together to provide pathways to employment for low-income and disconnected youth.

In collaboration with Mayor Ed Lee, local community partners, and employers across the city, the San Francisco Youth Jobs+ program served 5,204 youth in its first year. Three years later, we have now connected more than 26,000 youth with work opportunities—and we continue to grow our program and expand our reach each year.

Jobs and internships provide valuable skill-building experience for young people while also enabling them to apply academic knowledge in "real-world" situations. For many students, an internship may be the first time they have been in a business or office setting. Together we are helping our young people get on track to succeed in school and in their future careers—and building the future workforce of the Bay Area and beyond.

"United Way of the Bay Area and our Youth Jobs+ partners are committed to the future of our young people—and the future of our great city. We believe that opportunity should not be based on a young person's zip code and we know that the foundation for future success begins now. Together we can create real change."

- Anne Wilson, CEO, United Way of the Bay Area

United Way of the Bay Area leads San Francisco's efforts in the private sector supporting Mayor Lee's Youth Jobs<sup>+</sup> program along with more than 100 employers and 50-plus youth-serving community partners. The city's efforts are led by the Department of Children, Youth and Their Families (DCYF), the Office of Economic and Workforce Development (OEWD), the San Francisco Unified School District (SFUSD) and City departments who hire and train youth throughout the summer.

### A MESSAGE FROM MAYOR LEE

As Mayor of San Francisco, my top priority is ensuring that there are good jobs in our city and skilled workers to fill them. I intend to ensure that this is the case for years to come, and that means investing heavily in our young people.

Fortunately, we have incredible partners like United Way of the Bay Area already doing just that. United Way's leadership in securing private sector partners like JPMorgan Chase, PG&E, Bank of America, Wells Fargo, Enterprise Rent-A-Car and others has helped to grow the Youth Jobs+ initiative year after year. Additionally, support from numerous youth-focused community organizations makes it possible for us to serve a diverse group of young people throughout the city.

We're also grateful to our partners—the San Francisco Unified School District, the Office of Economic and Workforce Development, the Department of Children, Youth and Their Families, and our nonprofit partners—who enable us to support youth with work-based learning experiences, career preparation and training to promote higher graduation rates, increased college enrollments and higher earning potential.

For many young people, a first job can serve as a launch pad for their future. Youth like Antione, a 23-year-old former foster youth who came to one of our Youth Jobs+ partner organizations this fall.

When Antione showed up at the Guardian Scholars program at City College of San Francisco, he did not have a job, a consistent place to live, or even a phone. Within a week of working with the program, however, Antione had created his resume and applied to several jobs within the Youth Jobs+ network. When Antione began to hear back from employers for interviews, Guardian Scholars worked with Antione to hone his interview skills and prepare for his upcoming appointments. He was offered two positions and selected American Eagle, where he is currently employed as a Sales Associate. This position helped Antione find stable housing through a program he was referred to by Youth Jobs+, and he is now studying to become a biotech laboratory assistant at City College of San Francisco.

"I got a cool place to stay, a job that I like, and my classes are awesome... I love it... I just love it."

- Antione, 2015 Youth Jobs+ participant

Stories like Antione's are possible because of the partnerships we've created across sectors with Youth Jobs+. I want to thank all the employers, community organizations and government agencies for helping make great things happen. Together we're improving the lives of young adults in our city. As you review this report, I hope you will be as inspired as I am to continue your support, or join us, as we grow this important program.

I look forward to working with you in the coming year.



# A SNAPSHOT OF SAN FRANCISCO YOUTH JOBS+



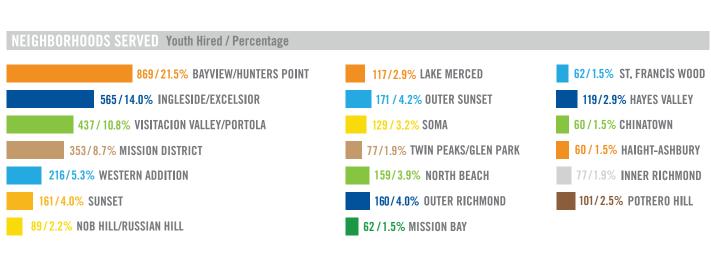
### 7,937 WORK OPPORTUNITIES PROVIDED

6.291 Public Sector

1.646 Private Sector

625 public sector opportunities continuing beyond summer

#### **DEMOGRAPHICS** Race / Ethnicity **DEMOGRAPHICS Age** 22-24 Years of Age Other 440 / 9.6% 267 / 5.8% 14-17 Years of Age 2,769 / 60.4% White -382 / 8.3% Black/ Hispanic/ -African American Latino 1,372 / 30% 790 / 17.2% 18-21 Years of Age 1,375 / 30% Asian 1,773 / 38.7%



LIMITED RESULTS. Limited data was available for race/ethnicity (N=4,584), ages (N=4,781), and neighborhoods served (N=4044).







# SPECIAL THANKS TO THE FOLLOWING COMPANIES AND ORGANIZATIONS FOR THEIR GENEROUS SUPPORT OF SAN FRANCISCO YOUTH JOBS+:

#### **Presenting Partners**



JPMORGAN CHASE & Co.

Founding partner

#### **Gold Partners**



Founding partner



#### **Silver Partner**



#### **Bronze Partners**







#### **Supporting Partner**



#### **National Partner**

Thank you for supporting DCYF and the City of San Francisco as one of 10 cities nationwide focused on developing education and career opportunities for urban youth.

#### Citi Foundation





# PARTNERS MAKE IT POSSIBLE

SF YOUTH JOBS<sup>+</sup> WOULD NOT BE POSSIBLE WITHOUT COMMITTED PARTNERS. HIGHLIGHTED HERE IS A BRIEF SNAPSHOT OF THE INCREDIBLE WORK THESE ORGANIZATIONS ARE DOING YEAR-ROUND.





## **SPOTLIGHT ON: CITY PARTNERSHIPS**

#### San Francisco Public Utilities Commission

For the second year in a row, the San Francisco Public Utilities Commission (SFPUC) and their partners served more than 1,000 youth through their signature summer internship and employment programs. In addition to providing valuable work experience, these programs aim to strengthen and diversify the SFPUC talent pipeline while making jobs, skills and careers in public service more accessible and attractive to young people.

One such initiative is Project Pull, the agency's long-standing, summer youth internship program. This widely successful program was co-founded 20 years ago by SFPUC General Manager Harlan Kelly to "pull" young people into public sector careers. Kelly was inspired to create this program after getting his own start in the City through an internship opportunity, and since then thousands of young people have benefitted from it.

#### **Building Financial Empowerment for Youth**

For many young people, this summer marked the first time they received a paycheck. Just as important as the job skills they developed was learning how to best use and save their money, setting them on a sound path toward financial empowerment. Through a generous grant from Citi Foundation and Cities for Financial Empowerment to the Department of Children, Youth & Their Families, over 900 young people opened their first bank account, set savings goals and saved over \$320,000 during an eight-week educational program. Our thanks to our partners at the Office of Financial Empowerment, MyPath, the San Francisco Federal Credit Union, the Japanese Community Youth Council, CHALK and over 20 other community-based organizations who supported this initiative.

### SPOTLIGHT ON: SFUSD PARTNERSHIPS

#### **Salesforce**

The San Francisco Unified School District partners with corporate and nonprofit partners on a variety of initiatives to prepare its students to become tomorrow's skilled workforce. One such partnership is with Salesforce and United Way of the Bay Area on the Salesforce Summer Internship program piloted this summer. The concept for this program began in early January when students from the Black Student Union at Mission High School met with Salesforce CEO Marc Benioff during a company tour. The students shared their desire to learn more about the company and their goal of getting a job at Salesforce one day.

The Salesforce team wasted no time in designing the first-ever Salesforce Summer Internship program where those dreams could become a reality. The 6-week internship program grew to accommodate 46 students from eight different San Francisco high schools. The interns worked throughout the company, developing familiarity with a tech work environment, as well as specific skill sets in areas such as engineering, sales and customer support. Salesforce hopes to build on the success of the program in the coming year, increasing the scale and scope of the program to reach even more youth.

"My experience as a Salesforce summer intern is one that I will certainly never forget—gaining job experience, networking and being exposed to one of the most innovative companies in the world has been an amazing journey for me."

- Sydney Thomas, Salesforce intern



## **SPOTLIGHT ON: CORPORATE PARTNERS**

#### INVESTING IN OUR YOUTH AND COMMUNITY

#### **Bank of America**

A founding partner of SF Youth Jobs+, Bank of America works with nonprofits across the country to provide high school students with paid internship experiences, and once again hosted four interns here in the Bay Area this summer. These youth had the invaluable opportunity to explore careers in the financial sector while developing their professional customer service skills.

"Bank of America is committed to helping the Bay Area thrive and as a founding partner of the Youth Jobs+ program, Bank of America is thrilled to continue its support. This powerful work provides youth with the opportunity to build their skills and resumes, while also cultivating the next generation of talented, motivated and inspiring leaders here in the Bay Area."

- Kelly Larkan, Bank of America Community Relations Market Manager

#### LinkedIn

The LinkedIn for Good team partnered with United Way of the Bay Area to offer several opportunities for youth to strengthen their employability this summer. They hosted an hour of code for SFUSD students, led two Business Pathways seminars focused on networking, and hosted six SFUSD apprentices for 6 weeks who, among other projects, were fully engaged in the planning of LinkedIn's InDay.

#### **Starbucks**

The Northern California division of Starbucks is a standout Youth Jobs+ partner. More than 100 Starbucks volunteers participated in the annual Youth Resource Fair, where they coached young people on interview skills, led a customer service training workshop and offered 55 youth jobs on the spot!





#### **Business Pathways**

United Way's Business Pathways program places youth from diverse backgrounds into 8-week paid internships in a variety of job sectors. This summer, 74 interns spent 18 hours per week on-site at their host company, where mentors exposed them to various careers within that workplace and industry. The youth attended additional 2-hour skill-building seminars run by United Way, focused on job coaching and financial literacy. Over the 8 weeks, youth honed skills on communicating professionally in the workplace, how to complete essential office tasks and how to responsibly manage their earnings.

"PG&E has been a leading supporter of Youth Jobs+ from the beginning because we believe in its power to help local communities thrive and grow. We want to help build the foundation for California's long-term economic vitality, and this program does that by opening career doors for young people and allowing them to discover their talents.

I encourage other companies to join us in this important community investment."

- Tony Earley, PG&E Corporation Chairman, CEO and President

#### **Enterprise Rent-A-Car**

A stalwart supporter of United Ways across the nation, Enterprise Rent-A-Car is a Silver Sponsor of SF Youth Jobs+, as well as host to 10 lucky interns. Enterprise placed interns at their SFO and San Leandro administrative locations, where they supported a variety of departments and learned about business administration.

#### **Prometheus Real Estate Group**

In partnership with United Way of the Bay Area, Prometheus has hosted multiple interns for the past four summers, including two in 2015. Interns are assigned a variety of tasks, providing valuable support across several departments—so much so that they extended one youth's internship for an additional month this year!

#### Luminalt

Leading the way in solar energy, Luminalt hired three interns this summer. The company's President and CEO worked directly with the interns, guiding them through new sophisticated projects. One intern created an online map of all their Bay Area solar installations where customers can offer reviews about their installation.

"My internship has given me good work experience to add to my resume. It's nice because they provide guidance, but we have free reign to do our projects individually."

– Demetri Sakellaropoulous, Business Pathways intern at Luminalt

Business Pathways opportunities are anchored by a core of funders and host sites in the real estate sector that began partnering with United Way in 2008 under the banner of Real Estate for Tomorrow's Adults. Real Estate now constitutes one "track" alongside Business Pathways offerings in Technology, Law, Finance, Hospitality, Manufacturing and Nonprofits.

### **PARTNERS**

#### **Youth-Serving Organizations**

3rd Street Youth Center & Clinic **APA Family Support Services** 

APRISF

Arriba luntos

Bay Area Video Coalition

Bay Area Community Resources (CHALK) Bay Institute Aquarium Foundation/

FcoCenter | **RAYCAT** 

Bayview Beacon

Bernal Heights Neighborhood Center

Black Girls Code

Boys & Girls Club at Hunters Point

Boys & Girls Clubs of San Francisco

Buchanan YMCA

CA Lawyers for the Arts

California Lawyers for the Arts

California Maritime Academy

Cameron House CARECEN

Catholic Charities

Center for Young Women's Development

Chinatown Community Development Center

Chinatown YMCA

Collective Impact Community Youth Center (CYC)

CommunityGrows

Each One Reach One Embarcadero YMCA

Enterprise for High School Students

Females Against Violence/ JEEP

First Graduate

First Place for Youth

Goodwill Industries **Guardian Scholars** 

Horizons Unlimited

**Huckleberry Youth Programs** 

**Hunters Point Family** 

Independent Living Skills Program

Jamestown Community Center

Japanese Community Youth Council (JCYC)

lewish Vocational Services (IVS)

Iuma Ventures

Larkin Street Youth Services

Life Learning Academy

LYRIC

Magic Zone

Marriott Foundation for People with Disabilities

Mission Economic Development Agency

Mission SF Community Financial Center

MYEEP

MyPath

New Door Ventures

Northridge Co-op Homes Community Garden

Oasis For Girls Old Skool Café

OMIE Beacon/Urban Services YMCA

Our Kids First

PODER

Richmond District Neighborhood Center San Francisco Conservation Corps

San Francisco Peer Resources

Seven Teepees Youth Program

SFCAPC

SOMCAM

Special Service for Groups Stonestown YMCA

Students Rising Above Success Center San Francisco

Summer Search

Sunset District Community Development

Sunset Neighborhood Beacon Center

The Garden Project

Tides Center

Treasure Island Job Corps

United Playaz

Urban Service YMCA/ OMIE Beacon Center

**Urban Sprouts** 

Vietnamese Youth Development Center

YMCA of San Francisco

Young Community Developers, Inc.

Youth Art Exchange

Youth Leadership Institute

YouthWorks

#### **Employers**

3 Fish Studios

Adapt Clothing, Inc.

AfterCollege

AlliedBarton Security Services

Alten Construction Company

AMC Theatres

American Eagle Outfitters

Anchor Brewing Co.

Applebee's

ASIG

Bank of America Bay Area Rapid Transit (BART)

Bay Club

Bay Pacific Pipelines, Inc.

**Baypoint Benefits** 

Bayview Opera House

Beazley Insurance, Inc.

Bell and Trunk Flowers

Ben & Jerry's Ice Cream

Bi-Rite Market

Bistro Burger

Bon Appetit Management Company

Breeze

Brickman

Bubba Gump Shrimp Co.

Bushakan

California Public Utilities Commission

Camp Mendocino

Canela Bistro & Wine Bar

Capital Evewear

Casa Sanchez Cecilia's Pizza

Center for Urban Education about

Sustainable Agriculture (CUESA)

Chancellor Hotel

Cinemark Theatres

CityWorks

Cushman & Wakefield

Daiso

Dare Fashion

Dire Productions Enterprise Rent-A-Car Company of

San Francisco

Ernst & Young LLP

Exploratorium Express Employment Professionals

Farella Braun & Martel LLP

Federal Reserve Bank of San Francisco

Fenwick & West LLP

Friends of the Urban Forest

Galileo

Gensler Ghirardelli Chocolate Company

Golden State Warriors

Hanson Bridgett LLP Healthy Choices AmeriCorps

Heliotrope San Francisco

Hines Properties

Hotel Council of San Francisco **Hyatt Hotels Corporation** 

Imagination Supply Co.

InterContinental Hotel San Francisco

Jade Chocolates lamba luice

Jawbone

Jones Day LLP

Julia Turner/ Aesthetic Union Kaiser Permanente Keker & Van Nest LLP

KPMG

La Boulange

Leo T. McCarthy Center for Public Service and the Common Good

Levi Strauss & Co.

Lieff Cabraser Heimann & Bernstein LLP

LinkedIn

Lou's Café Lucky Supermarkets

Luminalt

McCalls Catering McCarthy Center-USF

Meals on Wheels

Merlin Entertainments Mission Bay Foods

Morrison & Forester LLP Moscone Center LLP

Motley Goods

Munger, Tolles & Olson LLP Nana Joes Granola

Neptune's Waterfront Grill & Bar

Noodles & Company Nordstrom

Office Max Old Navv Pacific Union

Papalote Mexican Grill

Pillsbury Winthrop Shaw Pittman LLP

Plethora

Prometheus Real Estate Group

Radio Africa & Kitchen Railroad Espresso

Red and White Fleet

Reed Smith Riverbed Technology

**ROI DNA** 

Safeway Saks Fifth Avenue OFF 5th

Salesforce Foundation

San Francisco Chamber of Commerce San Francisco Federal Credit Union

San Francisco Unified School District See's Candies sf.citi

SFMade SF-Marin Food Bank

Shartsis Friese LLP

Sheppard, Mullin, Richter & Hampton LLP Sleeper Scarf

SmashBurger

Specialty's Café & Bakery Spicer Bags

Splunk Starbucks Coffee Company

Super Duper Burgers Target

The Cliff House

Suffolk Construction

The Fairmont San Francisco The Honey Hive The Market The LIPS Store TMASF Connects Triple Voodoo Turner Construction

University of California, Berkeley

**Urban Outfitters** 

US Dept. of Health & Human Services -

General Counsel

Walgreens Webcor Builders

Wee Scotty Winston & Strawn

World Gym Yammer (Microsoft)

Yerba Buena Alliance Zynga

Zynga.org **Participating San Francisco** 

**City Departments** Adult Probation Department

Arts Commission

Asian Art Museum Board of Appeals

**Board of Supervisors** California Academy of Sciences

City Hall Events Department of Building Inspection

Department of Children, Youth and Their Families

Department of Elections

Department of Emergency Management Department of Human Resources

Department of Public Health

Department of Public Works Department of Real Estate

Department of Technology Department of the Environment

First 5 Commission

**Human Rights Commission** Juvenile Probation Department

Mayor's Office of Housing & Community

Development Office of Citizen Complaints

Office of Civic Engagement & Immigrant

Office of Economic and Workforce

Development

Office of Labor Standards Enforcement

Office of Small Business

Office of the Assessor/Recorder Office of the City Administrator

Office of the City Attorney Office of the Controller

Office of the District Attorney Office of the Medical Examiner

Planning Department Port of San Francisco Public Defender's Office

Office of the Treasurer & Tax Collector

Recreation & Parks Department San Francisco County Transportation

Authority San Francisco Ethics Commission San Francisco Fire Department San Francisco Housing Authority

San Francisco International Airport San Francisco Municipal Transportation

San Francisco Police Department San Francisco Public Library San Francisco Public Utilities Commission

San Francisco Purchasing Department San Francisco Sheriff's Department San Francisco Superior Court San Francisco Youth Commission

The Mix at San Francisco Public Library

# GET INVOLVED WITH YOUTH JOBS\* AND SUPPORT OUR FUTURE LEADERS!

You can help Bay Area youth to reach their potential by offering job opportunities at your organization, funding internship placements and providing classroom support. Ask us about the different ways to get involved!

Visit sfyouthjobs.org or email us at sfyouthjobs@uwba.org to learn more.

"A first job is often the catalyst a young person needs to set them on the path to a brighter future. JPMorgan Chase supports Youth Jobs + because we believe that our Bay Area youth deserve opportunities, regardless of their neighborhood or background. Since its inception, this program has helped more than 26,000 young people to imagine a future they may never have thought possible. We're honored to be a part of that work."

- Don Bausley, JPMorgan Chase Consumer & Community Banking Market Manager (SF/Oakland)

